

# Accessibility Statement

Updated as of 07/02/2023

M.BAR MAINTENANCE makes the utmost in its ability and invests many resources in order to provide all its clients with an equal, dignified, accessible and professional service. In accordance with the Law of Equal Rights for People with Disabilities 1998 and the regulations established thereupon, many efforts and resources are invested in making the necessary accessibility adjustments that will result in a person with a disability being able to receive the services provided to all clients, independently and equally.

## **Information concerning the Website's accessibility**

We at M.BAR MAINTENANCE always strive to provide the general public browsing the Website with accessible content as much as possible, regardless of the technology on which the Website was built. We work to update and implement the accessibility rules as much as possible, in accordance with the principles of the accessibility standard. The Website is adapted to the accessibility requirements for level 2 (AA) of the W.C.A.G 2 standard. The Website's accessibility is adapted to the leading browsers.

The accessibility menu offers a variety of options. To learn more about how to use it, please press F1 on the keyboard and the instructions for using the accessibility plugin will appear.

Due to conditions beyond our control, there may be cases where we will not be able to provide the information in an accessible manner, inter alia because certain parts of the Website have not been made accessible yet. We will follow up on these cases so that we may be able to provide the appropriate technological solution.

Providing information in an accessible format: depending on the need, we make it possible for our client's to receive information in accessible formats. The provision of the information is free of charge and intended for people with disabilities according to their specific needs as much as possible. For inquiries and information on accessibility, you can contact the company's accessibility coordinator whose details appear later in the statement.

It should be noted that we continue steadily in an effort to improve the Website's accessibility as part of our commitment to allow the entire population, including people with disabilities, to browse it in the most accessible way. If you encounter any problem or malfunction regarding accessibility, we will be happy to inform you about it and you are invited to contact the accessibility coordinator whose details are further on in the statement, and we will make every effort to find a suitable solution and handle the request as soon as possible. In order for us to be able to handle the problem in the best way, we highly recommend attaching as many details as possible:

1. Description of the problem
2. What is the action you tried to perform?
3. Which page did you browse?
4. Type and version of the browser

5. Operating system

6. The type of the relevant assistive technology (if you used any)

**The Accessibility Coordinator of the Company for Pre-visit accessibility coordination or hearing-impaired people is:**

Name: Israela bar

Email: israela@mbar.co.il

Phone: 054-3539482

SMS / WhatsApp: 054-3539482

**Building accessibility arrangements**

Below please find a list of the available accessibility arrangements at the business:

<b>Parking / Entrance</b>	
There is / isn't a disabled parking spaces near the Business	There is
Number of disabled parking spaces near the Business	1
There is / isn't an access sequence from the parking lot through the entrance to the business	There is
The distance from the parking lot to the entrance to the business is 4 m`	
There are / aren't stairs between the parking lot and the entrance to the business	There are
There is / isn't a handrail next to the stairs	There is
There is / isn't a ramp at the entrance to the business	There is
there is/isn't a side stop on the ramp	There isn't
There is/isn't a small threshold at the entrance door to the business	There isn't
The width of the door at the entrance to the business is 1.5 m`	
You possible / not possible enter the business with a guide or service dog	Possible

<b>The lobby of the building and Elevators</b>	
There is / isn't a staffed reception desk in the lobby of the building	There is
There are / aren't "inspiration loop" aids for the hearing impaired at the counter.	There aren't
There is / isn't a strip for leading people with visual disabilities to the reception/information desk and to the elevators	There isn't
There is / isn't an elevator in the building suitable for people with disabilities	There is
There is / isn't a reading voice of the floor number	There is
There is / isn't a braille script in elevators	There is
There are / aren't accessible service/information stations available at the lobby	There are

<b>Toilets</b>	
There are / aren't accessible toilets for the disabled in the business / in the lobby of the building	There are
There are / aren't signs for identification and direction to the toilets	There
The toilets are located/not located on the floor of the business	Located

<b>Waiting area</b>	
<b>There is / isn't an accessible kitchenette</b>	<b>There is</b>
<b>There is / isn't a waiting area with an adapted chair</b>	<b>There isn't</b>

In case of any further need whatsoever, please contact the accessibility coordinator according to the details specified above or the service representatives at the reception to get any necessary assistance.